

Tuesday, April 28, 2020



Guardians ad Litem

FOR CHILDREN

\*This call is being recorded.

## Welcome

Blondean Jones
Network Engagement Officer
National CASA/GAL Association for Children





## Rural and Tribal Leadership Council Co-Chairs

Rural Leadership Council
Cara Galloway
Matthew Evans

Tribal Leadership Council
Willow Jim
KJ Brant



## Helpful Tips

#### Reminder

This call is being recorded

#### **Q&A Box Use**

 If you have a question that a National CASA/GAL staff member can assist you with or you need program specific support

#### Chat Box Use

If you have a thought, an idea, a suggestion for the whole group



## Agenda

Welcome

Resources | Support You Asked For

National CASA/GAL Resources And Support

Social Media | Available Campaigns

Awards of Excellence Update

Payroll Protection Plan & 4th Stimulus Package

Local Program Standards Update

Research & Evaluation Protocol

Affinity Group Email List Invitation

Support Needed to Re-open

Post Covid-19 | Considerations | Plans To Re-open

Blondean Jones

Blondean Jones

Kimberly Koch

Necole Merritt

Necole Merritt

Sally Erny &

Russ Jacobs

Roxanne Mennes

Brad Ray

Blondean Jones

Sally Erny | All

Sally Erny | All

## National CASA/GAL Resources | Support

Blondean Jones
Network Engagement Officer
National CASA/GAL Association for Children





## Resources | Support You Asked For...

- Support with Social Media
- Approved Readings, Movies & Podcasts
- Virtual Fundraising Ideas
- Virtual Training Opportunities
- Volunteer Access to Trainings | Webinars
- Member Portal Access
- COVID-19 Grants Information
- Virtual Conference Update
- Awards Ceremony Update

## National CASA/GAL Resources and Support



Training and Development Officer
National CASA/GAL Association for Children





#### Webinars and Volunteer Advocates

#### **To keep up on the** latest schedule of training opportunities:

- Please visit Member Portal>Events
- Refer to the weekly Network News



#### To share webinar opportunities open to volunteer advocates:

- Customizable email templates will be created for staff to use to communicate the learning opportunity to their volunteer advocates. The template includes: basic webinar information (description, date/time, presenter(s) bio), along with the link to self-register.
- To access the template, **go to the Events page**, find the webinar you are interested in and click View. The template link is embedded in the description on the next page.



## In Service Credits and Webinars



- A certificate of completion will be emailed to all live webinar attendees both staff and volunteer advocates
- The certificate will be emailed within two (2) weeks of the live program



## Volunteers & Archived Webinars

- The most efficient way for volunteers to access the archived webinars is for them to register (even if they don't plan to attend the live program.) Post-webinar, National CASA/GAL will send an email to all registrants with a link to the recording, along with the presentation materials. Staff could also register and share out the materials postwebinar.
- Another option, is for staff to download the archived recording and collateral
  materials from the Webinars page on the Member Portal, and share in an email to
  their volunteer advocates.
- Additionally, staff members should confirm with their volunteers they accessed and listened to the recordings to obtain in-service training hours. National CASA/GAL will provide program staff with a form to share with their volunteers to complete and return to confirm their participation in the archived program.



## Approved Readings, Movies & Podcasts



The Spring/Summer 2020 Book and Media list is available on the Member Portal for download and sharing with your volunteer advocates

Member Portal — Training — Reading and Media Lists



### Individual Passwords to Access Member Portal

- If someone in your organization does not have a login, the program's chief executive needs to submit a request using the <u>New Login Request Form</u> embedded in the <u>Your</u> <u>Membership</u> section of the Member Portal
- If you are a program executive and need a login yourself, please fill in the form



## Pre-Service Training Update

## Traditional 30-hour In-person

There are no plans to modify the existing curriculum and it will not be promoted as an option for virtual delivery.



## Virtual Fundraising Ideas



03.25.2020

2020 Fundraising and COVID-19

To help CASA/GAL programs respond and adjust to the financial impacts of this pandemic on our mission, National CASA/GAL has compiled the following list of resources, articles and advice.

VIEW MORE

Member Portal - Network News



## Virtual Conference Update

- Discussions are underway to transition the conference workshops to the 2020 webinar offerings catalog
- Planning is under way to offer the following one-day institutes: Volunteer Administration, Strategic Storytelling for Social Impact, Leading in a Time of Crisis, Strategic Management, Racial Equity, and Talent Management



## **Emergency Grants Update**

- Technology Grants Available | Funding available to help manage video conferencing costs for virtual training (e.g. Zoom) and to utilize Flex Learning as pre-service training option (Moodle support)
  - Applications have been received from 113 members
  - No direct funding to programs; credit for Moodle Room fees and payments directly to Zoom
- Emergency Grants. Funding for unanticipated financial hardship
  - 62 inquiries received to date with 34 applications received

Both opportunities are still open for another week. Submissions have decreased and other non-National CASA/GAL resources have become available (e.g. state funding, PPP)

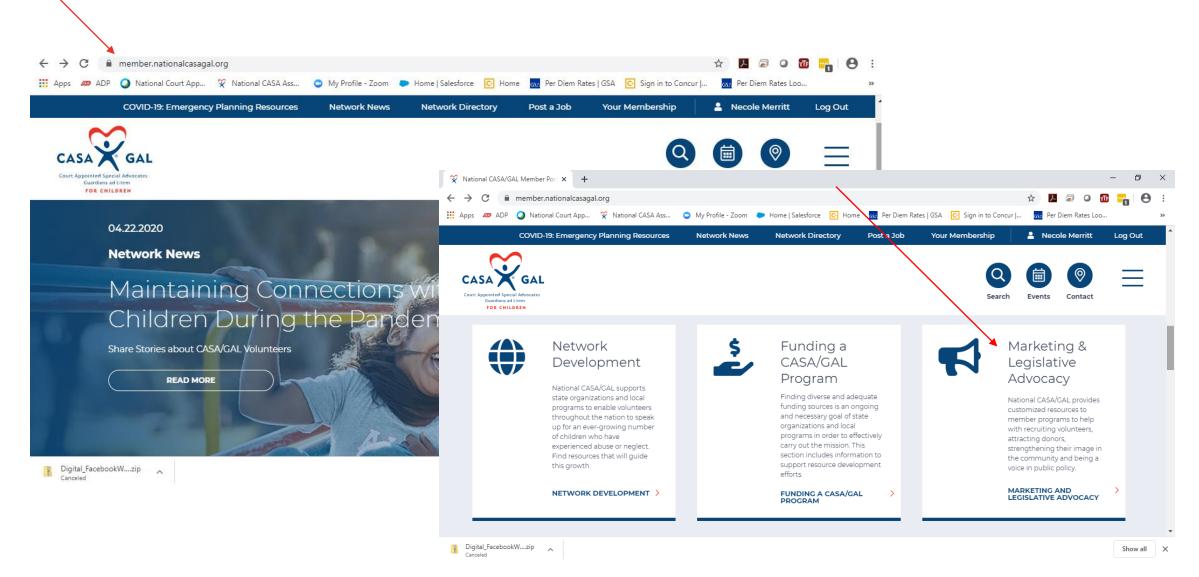
## Social Media | Available Campaigns





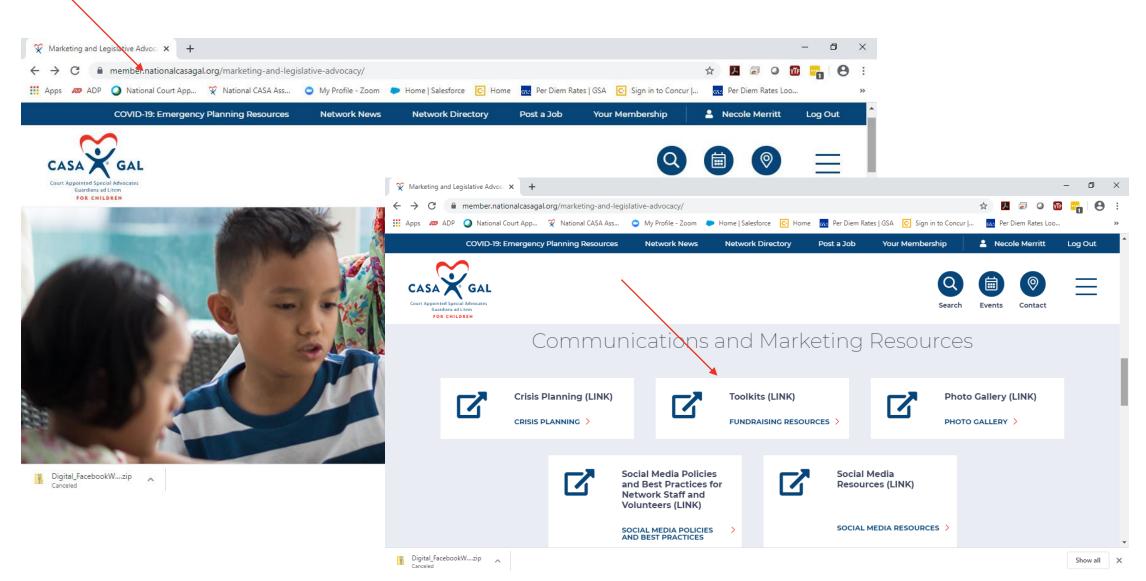


## Marketing & Legislative Advocacy – Member Portal



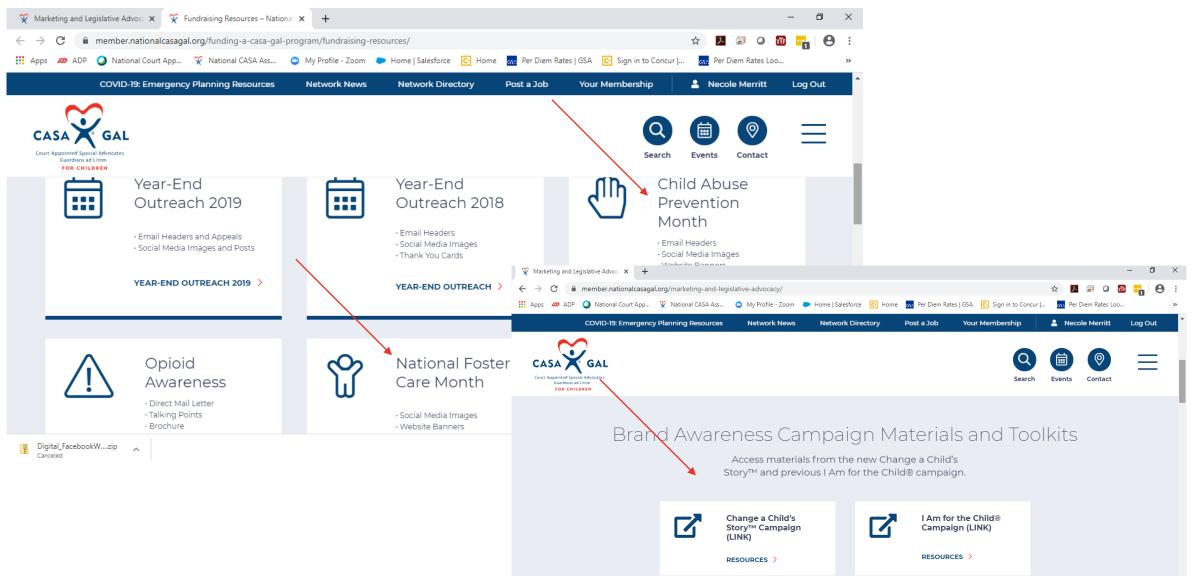


## Marketing & Legislative Advocacy – Member Portal





## Marketing & Legislative Advocacy – Member Portal





## Available Campaigns

There are **five** available communications/marketing campaigns on the member portal, Marketing & Legislative Advocacy, <u>toolkit</u> that can be customized for state and local use.



#### Toolkit includes: Child Abuse Awareness & Prevention Month

- Sample fundraising solicitation Message
- Op-Ed template for newspapers
- Sample social media posts
- Sample social media graphics/web banners (CASA and GAL branded)

Keep #EyesOnKids during this pandemic by supporting parents in caring for their children.



#### Toolkit includes (part of Child Abuse Awareness & Prevention): #EyesOnKid

- Sample press release
- Guidance working with the media
- Sample social media posts
- Sample social media graphics/web banners (CASA and GAL branded)



## Available Campaigns



#### **Toolkit includes: Foster Care Month**

- Sample social media posts
- Sample social media graphics/web banners (CASA and GAL branded)
- Additional Resources: <a href="https://www.childwelfare.gov/fostercaremonth/spread/">https://www.childwelfare.gov/fostercaremonth/spread/</a>



#### Toolkit includes: #GivingTuesdayNow

- Social media graphics with CASA/GAL logo
- Complete toolkit is available on the #GivingTuesday website
  - Instructions for use, social media graphics, key messages, sample emails, and much more
- Additional Resources: <a href="https://now.givingtuesday.org/resources/">https://now.givingtuesday.org/resources/</a>



## Available Campaigns



## Toolkit includes: Change a Child's Story

- Sample social media graphics/web banners (CASA and GAL branded)
- Print, PSA's, billboard, radio, collateral materials
- Additional Resources: Change a Child's Story

## Awards of Excellence

Necole Merritt
Chief Marketing & Communications Officer
National CASA/GAL Association for Children





WHO: The CASA/GAL Network

WHAT: The 2020 Virtual Awards of Excellence

WHEN: Stay Tuned

WHERE: Virtual Platform



## Awards of Excellence Overview

Programs and individuals honored will receive the following from National CASA/GAL Association:

 A \$20,000 grant award will be presented to the affiliated CASA/GAL for program-wide professional development for the benefit of all staff and volunteers of the program

#### **Seven Award Categories:**

- Promising Practice Spotlight Award
- Diversity and <u>Inclusion Award</u>
- Board Member of the Year Award
- The Honorable David W. Soukup Judge of the Year Award
- Kappa Alpha Theta Program Director of the Year Award
- G.F. Bettineski Child Advocate of the Year Award
- State Director of the Year



## Awards of Excellence Next Steps

#### **Next Steps:**

- Convene the 2020 Awards of Excellence selection panels
- Comprised of National CASA/GAL staff, staff members from the CASA/GAL network, last year's winners, and key partners

#### 2020 Virtual Event:

- Winners announced virtually
- Event hosted by an emcee and features guest presenters
- Opportunity to recognize all 68
- Event open to network, supporters, and partners

## COVID-19 Stimulus Packages



Deputy Chief Executive Officer
National CASA/GAL Association for Children

#### **Russell Jacobs**

General Counsel & Chief Legal Affairs Officer National CASA/GAL Association for Children





## COVID-19 Stimulus Packages

- Coronavirus Preparedness and Response Supplemental Appropriations Act ("Phase 1")
- Families First Coronavirus Response Act ("Phase 2")
- Coronavirus Aid, Relief, and Economic Security Act ("CARES Act" or "Phase 3")
- Paycheck Protection Program and Health Care Enhancement Act ("Phase 4")
- Phase 5 and beyond?



## Paycheck Protection Program & Healthcare Enhancement Act

- \$483.4 billion stimulus package interim economic relief measure
- Specifically the bill includes:
  - \$310 billion for the Paycheck Protection Program (PPP), including \$60 billion for smaller lenders to make PPP loans
  - \$50 billion for the Economic Injury Disaster Loan (EIDL) program, and an additional
     \$10 billion in Emergency EIDL grants that disaster loan recipients can receive
  - \$75 billion for hospitals and other health care providers for treating COVID-19 patients and lost revenues under the DHHS Public Health Social Services Emergency Fund (this is in addition to the \$100 billion provided in the CARES Act for this purpose)
  - \$25 billion in additional funding for COVID-19 testing, including \$11 billion for states and local governments to expand testing

## Polling Questions





# PPP

## Polling Questions

(1) Did you apply for a PPP loan?

Yes

No

(2) What type of institution did you use to apply for the loan?

National bank

Regional or community bank

Credit union

Other

(3) If you applied through a national bank, what happened with your application?

Accepted

Rejected

Pending

(4) If you applied through a regional or community bank, what happened with your application?

Accepted

Rejected

Pending

(5) If you applied through a credit union, what happened with your application?

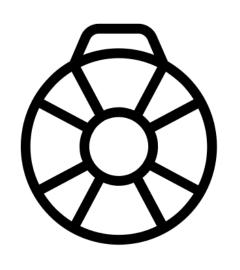
Accepted

Rejected

Pending



## Paycheck Protection Program - Update



- Forgivable loans to small employers to keep workers on payroll
- Non-profits, businesses, and veterans organizations with <u>less than</u> 500 employees



## Congressional Sign On Letter

## Letter to House and Senate Leadership

- Increase awareness of the CASA/GAL network & children we serve
- Show our strength
- Request financial support
- Please sign on by Friday May 1
- Following the collection of signatures and submission we will do a broad outreach to the network and others to support the letter with their individual members

## Local Program Standards Update | Timeline

Roxanne Mennes
Director, Program Development
National CASA/GAL Association for Children





#### Local Program Standards Update | Timeline

Network preview/webinar -March 6-20

Extended to April 10

National
CASA/GAL Staff
Review of
Comments /
Update of Draft
April 2020

National
Leadership Council
Review/Approval of
Proposed New
Standards to go
before Trustees

June Meeting











Leadership Councils and Q&A Committee

Preview of Draft Standards

March Meetings

Leadership Councils and Q&A Committee

Preview of Updated Standards

**May Meetings** 



#### Local Program Standards Update | Timeline

National
CASA/GAL Board
of Trustees
Review/Approval
of Proposed New
Standards
June Meeting

New Standards for Local CASA/GAL Programs made Effective July 2020 Introduction of New Standards – webinars, Network News, postings on Member Portal Jul-Sep 2020 Elements of New
Standards
reflected in 2021
Membership
Renewal Activities
Oct –Dec 2020

QA Reviews of Local CASA/GAL Programs begin with new process according to New Standards July 2021

Development of new QA Process for Local Programs

### Research and Evaluation Protocol

Brad Ray
Senior Performance Measurement Research & Evaluation Officer
National CASA/GAL Association for Children







#### Of Research and Evaluation:

- To determine if we are in fact accomplishing what we have set out to accomplish
- To illustrate that the services offered by a program/organization are evidence-based

#### Of National CASA/GAL Protocol:

 To help create a plan that is the most beneficial and least harmful for the CASA/GAL entity and our overall network by avoiding risks and unintended consequences



#### Performance Measurement Strategy @ National CASA/GAL



## **Implications**

# Though independent entities throughout the nation, CASA/GAL organizations are viewed as a single network

 Results of research that one member is a party to may have possible implications, not just for that entity, but for us......

## ALL

That goes for the good, bad and inaccurate results





### National CASA/GAL Protocol

#### Calls for:

- COMMUNICATION
- COORDINATION
- COLLABORATION

In order for National CASA/GAL to provide technical assistance and support



## National CASA/GAL Support

#### RESOURCES

- Research and Evaluation Protocol
- Contracting Terms and Tips
- Agreement Exemplar



#### Who does this apply to?

## Any representative or organization acting on behalf of a CASA/GAL member organization that is:

- contemplating being a party to an agreement,
- already a party to an agreement, or
- exploring the option of seeking grant or other funding to be a party to an agreement, or
- being approached or required to be involved

...to undertake any research study, including academic study projects, that relates to work or activities generally conducted by the CASA/GAL network



### Who doesn't this apply to?

Auxiliary organizations should not engage in research studies for work or activities related to support of a CASA/GAL state organization or local program.

Auxiliary organizations exist to advance and support the work of another organization. Within the CASA/GAL Network, auxiliaries can be a key support component for state organizations and local programs that are unable to raise funds directly.



#### Next Steps



- Release to the Network with a Supporting Webinar June 22<sup>nd</sup>
- Available to the Network as a Resource on the Member Portal

## Affinity Group List Serve

Blondean Jones
Network Engagement Officer
National CASA/GAL Association for Children





#### Affinity Group Email Signups

Recently National CASA/GAL invited the primary program contacts and executive leadership of our member programs to join our revamped Affinity Group email lists.

By signing up for these lists, local programs can join in discussions with colleagues across the country through four email groups focused on each of the affinity categories: urban, suburban, rural, and tribal. The lists are intended to enable CASA/GAL program representatives to share ideas and resources, including files.

If you haven't received your invitation from the groups.nationalcasagal.org or you
would like to add a colleague from your organization to the group, please go to the
Affinity Groups landing page on our Member Portal and fill in the signup form

## Support Needed from National CASA/GAL to Re-Open

Sally Erny
Deputy Chief Executive Officer
National CASA/GAL Association for Children





### Personal Protective Equipment Needs

Masks

Gloves

**Cleaning Products** 

Thermometers

Hand Sanitizer



#### Support Needed from National CASA/GAL to Re-Open



### Post COVID-19 | Considerations | Current Plans to Re-Open

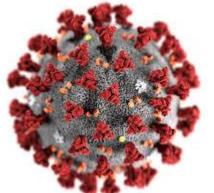
Sally Erny
Deputy Chief Executive Officer
National CASA/GAL Association for Children





#### Considerations | Plans to Re-Open





Several states are moving toward re-opening their economies by making plans to ease sheltering in place restrictions yet maintaining social distancing

Please share your thoughts, ideas, plans and considerations for re-opening post COVID-19

## Questions and Wrap Up

Thank you for your leadership and service!

