

National CASA/GAL Association Urban Affinity Group Call

August 25, 2022

*This call is being recorded.



Welcome

Blondean Jones

Network Engagement Officer | National CASA/GAL Association for Children





Helpful Tips

Reminder

- This call is being recorded

Q&A Box Use

- If you have a question that a National CASA/GAL staff member can assist you with or you need program specific support

Chat Box Use

- If you have a thought, an idea, a suggestion for the whole group



Agenda

Welcome

Blondean Jones

Urban Leadership Council Co-Chairs Julieanna Huddle
Pam Perrilles

Local Leadership Council Recruitment Blondean Jones

2023 Membership Renewal Candyce Frye

Local Quality and Accountability Roxanne Mennes

Professional Development Christine Baines

Urban Information & Trends Discussion Blondean Jones

Questions and Wrap-Up

Blondean Jones

Urban Leadership Council Co-Chairs





Urban and Suburban Leadership Council Co-Chairs

Urban Leadership Council

Julieanna Huddle

Pam Perrilles

2022-2023 Local Leadership Council Recruitment

Blondean Jones

Network Engagement Officer | National CASA/GAL





2022-2023 Leadership Council Recruitment

- Rural, Tribal, Urban and Suburban Leadership Council
- Recruitment begins September 21, 2022
- Deadline for applications November 30, 2022 - 5:00 p.m., Pacific
- <https://member.nationalcasagal.org/network-development/councils-committees/>



Local Quality and Accountability

*Roxanne Mennes
Local Program Quality and Accountability Officer
National CASA/GAL Association for Children*



Contents

CONTEXT OF LOCAL PROGRAM QA

Path for Local Program Quality

LOCAL PROGRAM SELF-ASSESSMENT WITH ANNUAL SURVEY

Next Steps

Self-Assessment Reports

LOCAL PROGRAM QUALITY REVIEWS

Starting Vision

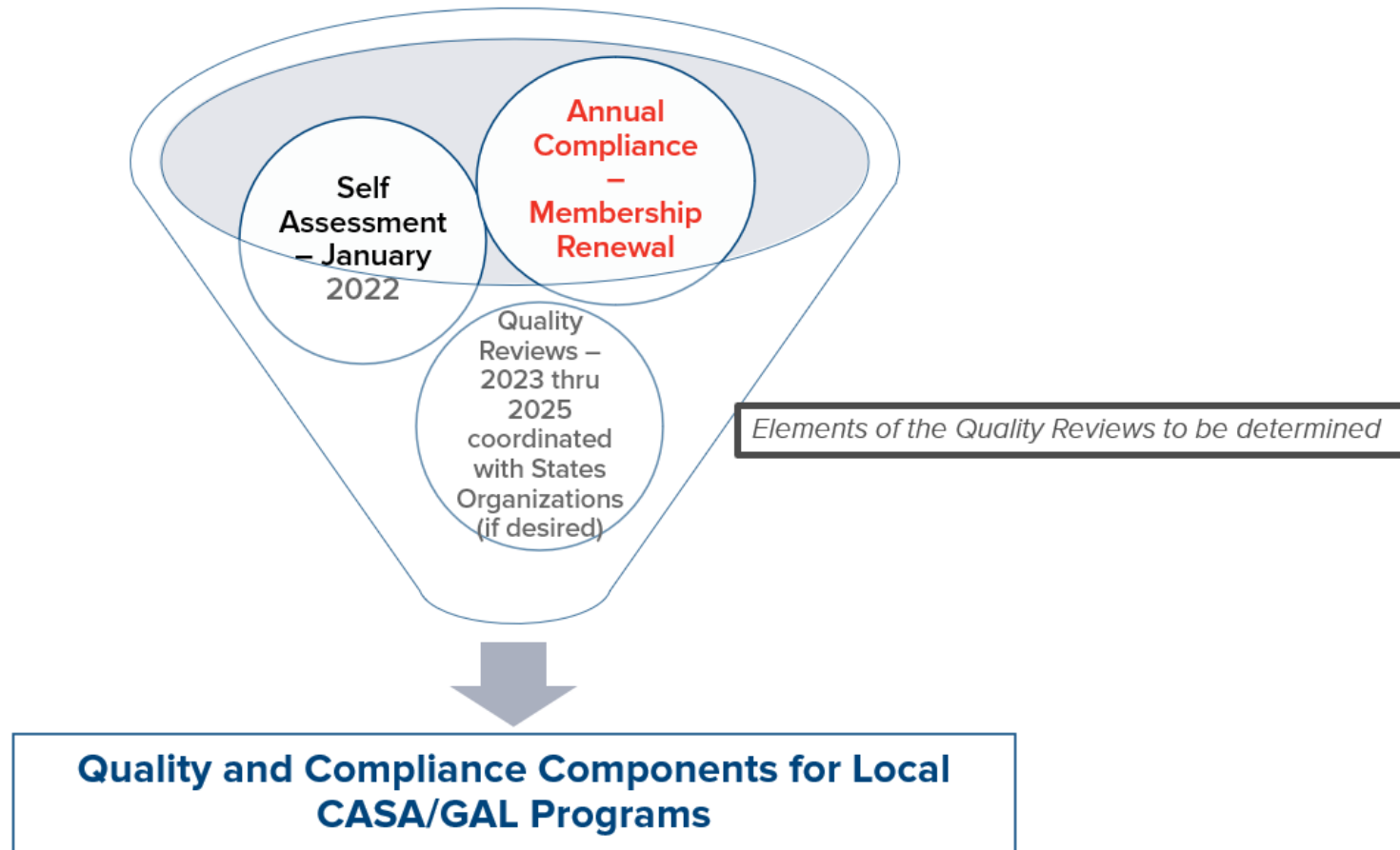
Tailored Design

State Certification Process

Timeline

QUESTIONS

Context of Local Program QA



Path for Local Program Quality

Standards for Local CASA/GAL Programs Effective January 1, 2021

Training Webinars and Technical Guidance 2021 and Ongoing

Local Program Self-Assessment with Annual Survey 2022

Develop Process for Local Program Quality Reviews (LPQR) 2022

Conduct Local Program Quality Reviews 2023-2025

Local Program Self-Assessment with Annual Survey



- We had a great response rate from the network and sincerely appreciate the support and guidance provided by state CASA/GAL organizations.
- Bi-weekly Network News articles also helped to promote a strong response rate.
- A few state structures submitted aggregate reporting but most local programs reported individually, with approximately 800* individual self-assessments with annual surveys in process.
- We are currently following up with only about 20-30* programs to obtain completed questionnaires.

Local Program Self-Assessment with Annual Survey Next Steps



- We are assessing the data and responses submitted.
- Annual survey validation is underway for data to be sent to vendor for analysis.
- We will be processing the individual local program self-assessment reports through September 2022.
- State CASA/GAL organizations (in states where they exist) will receive a copy of the reports produced by the National CASA/GAL Association for the local program submissions in your state.

Local Program Self-Assessment Reports

A vertical line of four white circles, each connected to a dark blue text box on the right. The circles are connected by thin lines, and the top and bottom circles have short diagonal lines extending from them.

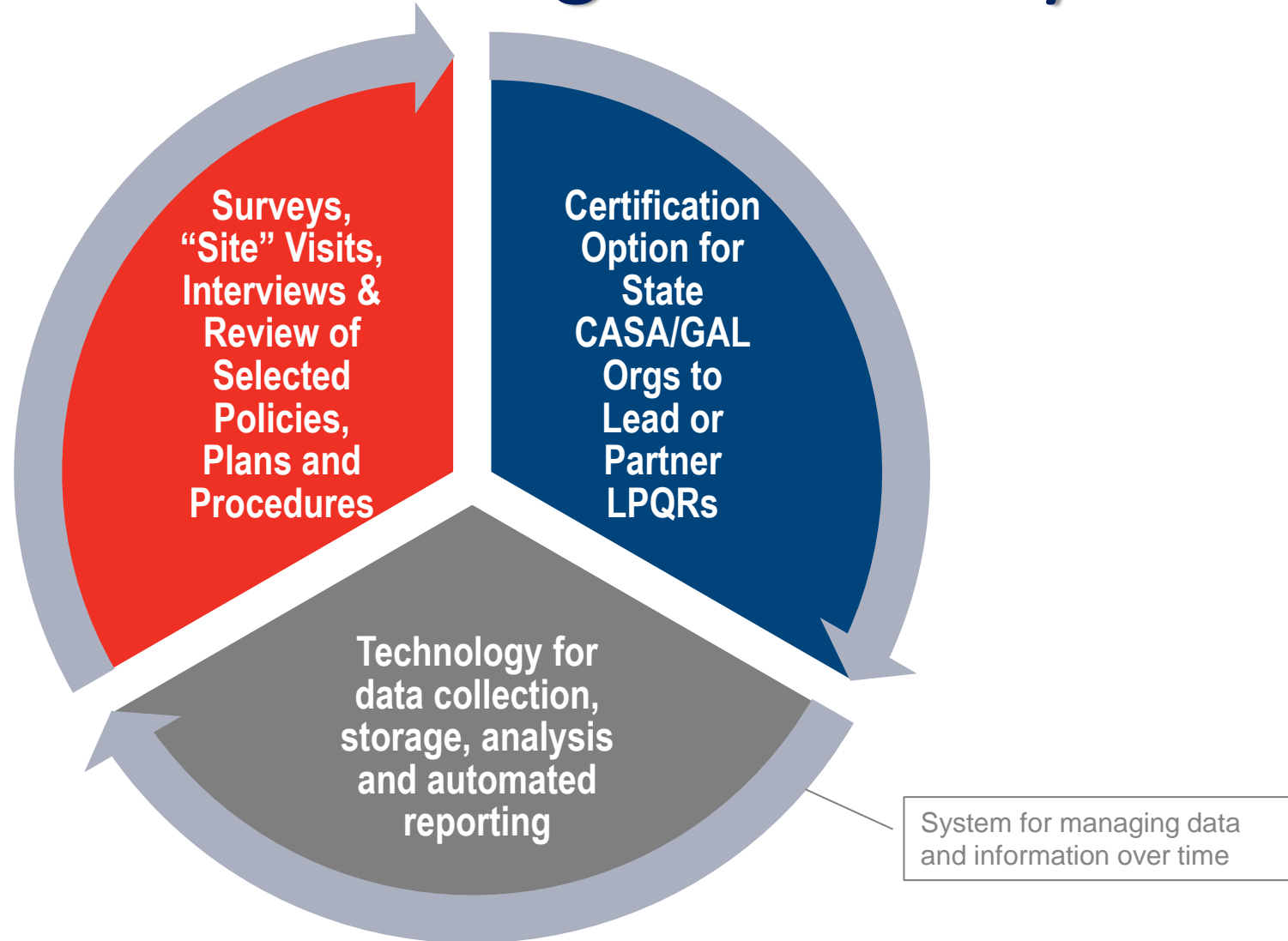
No grade or rating but an overall percentage of responses in alignment with standards will be provided.

Urgent and **High Priority** elements reported as out of alignment with the standards will be designated so programs may prioritize accordingly.

All elements reported as out of alignment with the standards will be listed so programs may address them as applicable.

A snapshot of key data points will be provided from the annual survey data to include number of children served, number of volunteers, total revenues and total expenses.

Design and Scope of Local Program Quality Reviews



Starting Point Vision

no
grading
or rating

short surveys
for data
consistency

interviews for
context and
clarity

“site” visits for
demonstration
and observation

narrow scope of review to
selected standards

integration of
existing data

documentation
review

technology for efficiency
and data tracking

Considerations for the Local Program Quality Review Process

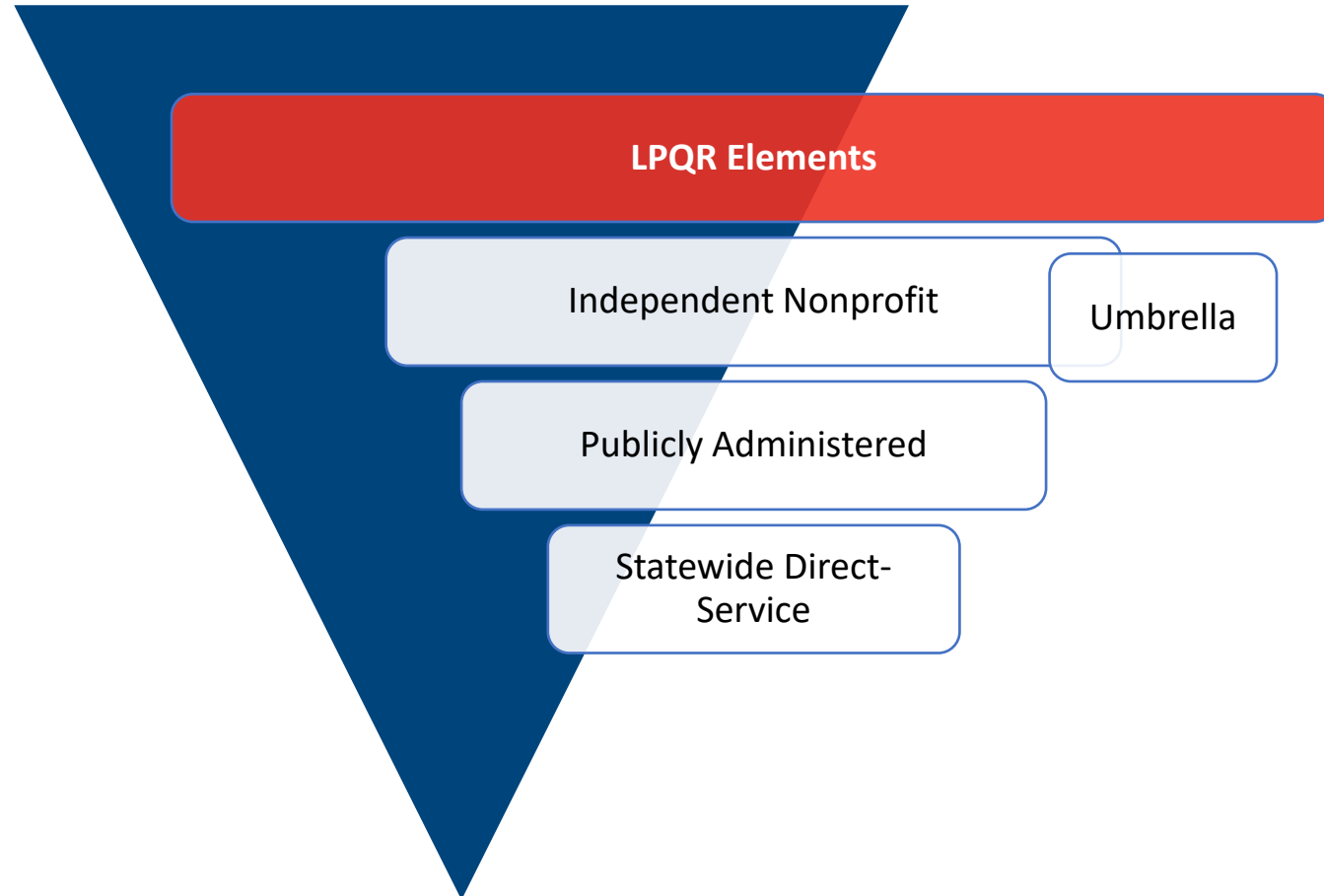


EXAMPLE OF POSSIBLE SELECTED STANDARDS FOR PRIMARY FOCUS OF THE LPQR PROCESS

to be determined and finalized

- Standard 1. Core Model & Mission
- Standard 4. Ethical Conduct & Confidentiality (including required policies/documents)
- Standard 8. Volunteer Administration (including required policies/documents)

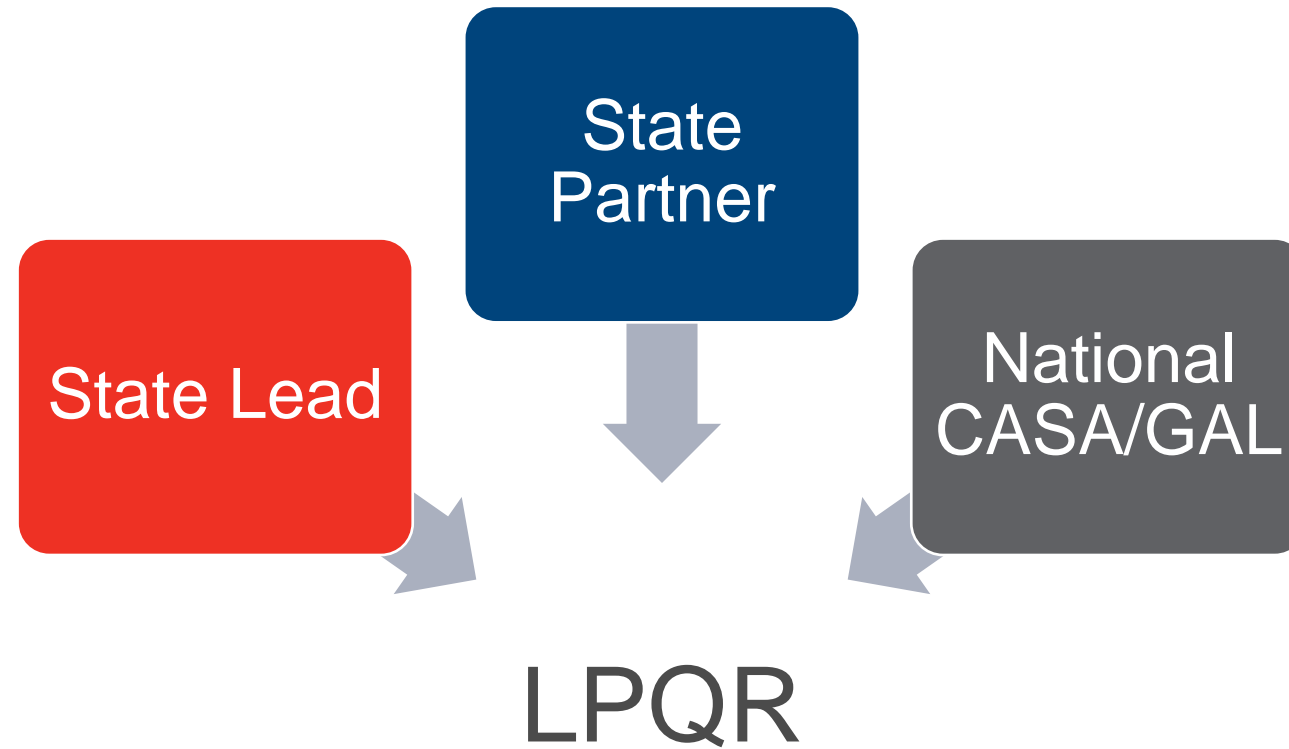
Design Tailored for Varying Program Structures



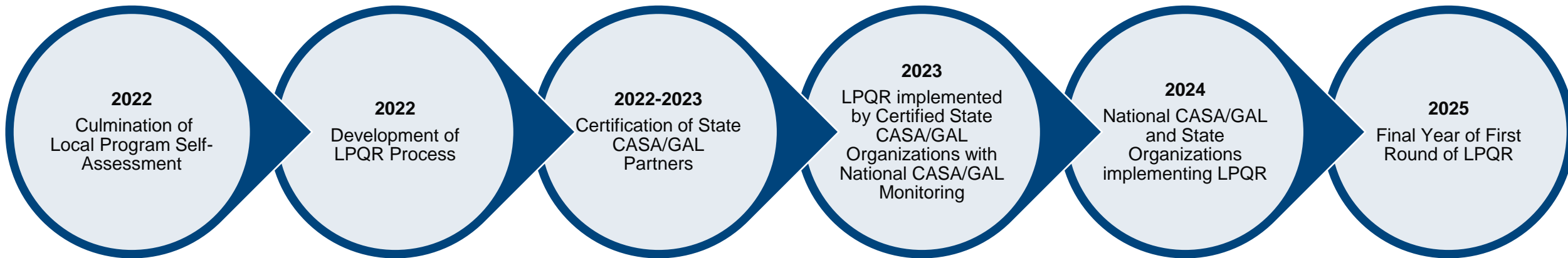
As the design of the national process continues to take shape, we will reach out to state CASA/GAL organizations to gather information about existing state processes, as well as tailoring for varying state structures, while maintaining consistency of data points across the network.



State CASA/GAL Organization's Certification



Local Program Quality Review Estimated Timeline



National CASA/GAL Membership Renewal

Candyce Frye

Director, Membership and Network Services | National CASA/GAL



2023 Membership Renewal

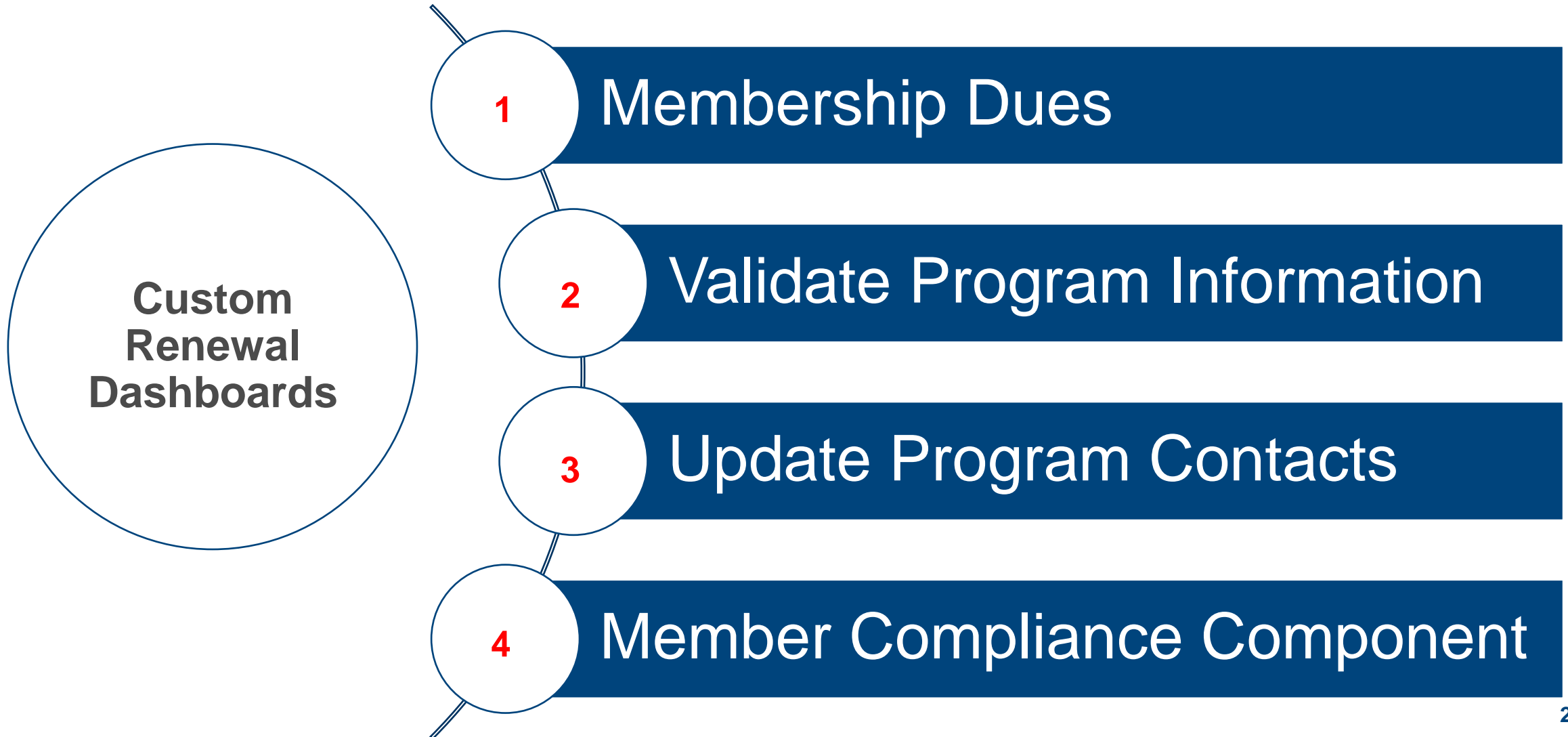
Membership Renewal is an annual process launched in Q4 for all state organizations and local programs

Details and instructions will be shared via the weekly Network News and direct communication with member programs.

**Due:
December
31, 2022**

Digital Membership Certificates will be provided following completion.

Components of Renewal



National CASA/GAL Professional Development

Christine Baines

National Learning Officer | National CASA/GAL



Local Program Executive Director Development Opportunities



Local Program Executive Director Onboarding

ELIGIBILITY

- Program's successful completion of 2020 and 2021 membership renewal and submitted the required surveys through the 2021 annual survey
- Local executive directors who assumed their position no more than 12-months prior to the cohort start date
- Programs in good member standing

UPCOMING 2022 COHORT DATES

- October 4 – December 6, 2022



Local Program Executive Director Onboarding

OVERVIEW

The National CASA/GAL Executive Director Onboarding Program has been designed as a comprehensive online learning experience for local program executive directors new in their role.

Participants will engage in a 10-week onboarding training experience that includes:

PROGRAM COMPONENTS

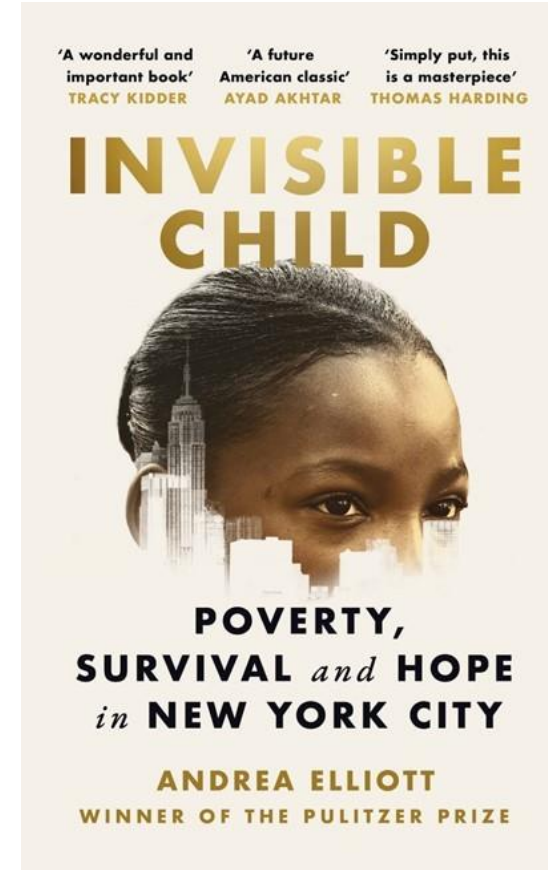
- A learning cohort of up to 20 participants
- 60-90 minutes weekly, live webinars
- Curriculum aligned to 2020 Local Program Standards
- Panel discussion with past and current Executive Directors
- Live discussion board
- Resources, templates, and toolkits designed to support a new Executive Director
- Quarterly Connection, virtual meet ups with new Executive Directors 4 times a year

National CASA/GAL Book Club Learning Series

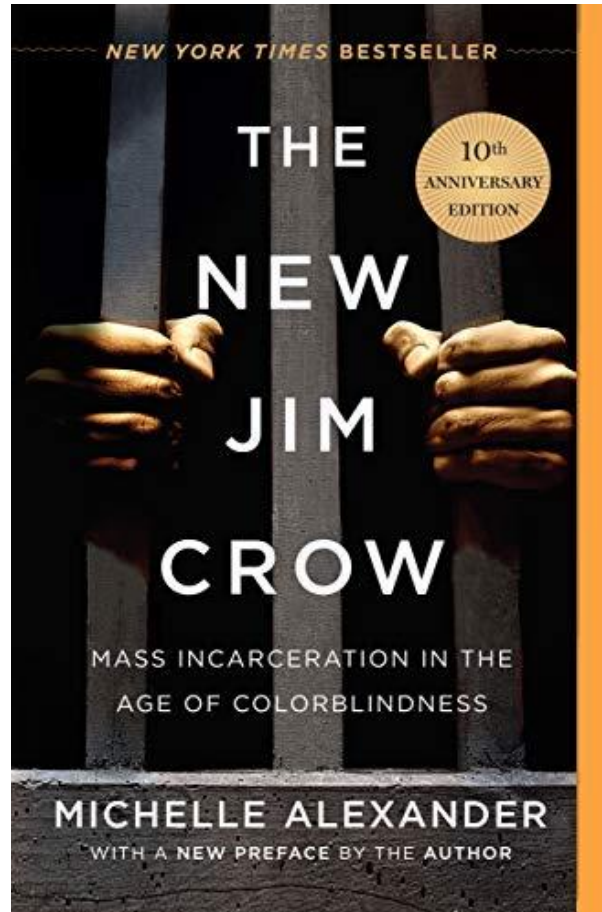


National CASA/GAL Book Club Learning Series

- Independent Reading
 - August 8 – September 14
- Book Club Discussion Groups
 - Bi-weekly during independent reading
- Author Discussion
 - September 19, 1:00 – 2:00 pm ET | 10:00 – 11:00 am PT



National CASA/GAL Book Club Learning Series



Parental Incarceration

- Independent reading begins October 2022
- First book is *The New Jim Crow: Mass Incarceration in the Age of Colorblindness*

Urban Information/Trends Discussion

Blondean Jones

Network Engagement Officer | National CASA/GAL



Questions and Wrap Up

Thank you for your leadership and service!

Next Meeting
October 27, 2022 10:00 am PT | 1:00 pm ET

